



**Slab Direct**

**Slab Direct Wholesale Slab Warranty**

**Product: Quartz**

**Warranty Duration: 15 Years**

**Effective Date: [Date of Purchase]**

**Coverage:**

**This warranty is limited to the original purchaser of Slab Direct Wholesale Slab Quartz and covers defects in material and workmanship under normal use and service. This warranty is non-transferable.**

**What is Covered:**

- 1. Manufacturing Defects: Any defects in the quartz slab due to manufacturing processes.**
- 2. Durability: Warranty against cracking, peeling, or delamination of the surface material.**
- 3. Color Consistency: Protection against significant discoloration under normal exposure conditions.**

**What is Not Covered:**

- 1. Third-Party Damage: Damage caused by third-party actions, accidents, misuse, or abuse.**
- 2. Improper Installation: Problems resulting from improper installation or maintenance.**
- 3. Natural Wear and Tear: Normal wear and tear or natural aging of the product.**
- 4. Unauthorized Modifications: Any alterations or modifications made to the product after purchase.**
- 5. Secondary Damage: Consequential or incidental damages resulting from the use of the product.**

**Claim Process:**

**To make a claim under this warranty, the purchaser must provide proof of purchase and a detailed description of the issue. Slab Direct reserves the right to inspect the product and determine the validity of the claim.**

**Remedies:**

**If a defect covered by this warranty is confirmed, Slab Direct will, at its sole discretion, either repair the defective quartz slab or provide a replacement.**

**Limitation of Liability:**

**Slab Direct's liability under this warranty shall not exceed the original purchase price of the product. This warranty gives you specific legal rights, and you may have other rights which vary from jurisdiction to**

jurisdiction.

For further assistance or questions regarding this warranty, please contact our customer service team.

The Slab Direct Porcelain Warranty, as outlined in the Infinity 10-Year Conventional Limited Warranty document, specifically excludes coverage for any damage caused directly or indirectly by third parties. This includes, but is not limited to, problems arising from incorrect engineering of the product, inadequate installation methods, or improper handling of the original product, as well as cracks or surface damage occurring post-installation. The warranty emphasizes that it does not cover damages resulting from actions, interventions, or works carried out by individuals or entities other than those authorized by Slab Direct.

**Product: Porcelain**

**Warranty Duration: 10 Years**

**Effective Date: [Date of Purchase]**

**Coverage:**

This warranty, exclusive to the original purchaser, covers defects in material and workmanship under normal use. It is non-transferable.

**What is Covered:**

- 1. Material Quality: Coverage for inherent defects in the porcelain slab.**
- 2. Structural Integrity: Warranty against cracking or breakage due to manufacturing flaws.**

**What is Not Covered:**

- 1. Third-Party Damage: Excludes damage from external sources or third-party interventions.**
- 2. Installation Errors: Issues arising from improper installation.**
- 3. Post-Installation Damage: Cracks or surface damage occurring after installation.**
- 4. Unauthorized Work: Damages from actions by non-authorized individuals or entities.**

**Claim Process:**

For claims, provide purchase proof and a detailed issue description. Slab Direct will assess the claim's validity.

**Remedies:**

If a defect is verified, Slab Direct may repair or replace the porcelain slab at its discretion.

**Limitation of Liability:**

Liability is limited to the product's original purchase price. Additional legal rights may vary by jurisdiction.

For queries or assistance, contact Slab Direct's customer service.

**Contact Information**

**[sales.slabdirect@gmail.com](mailto:sales.slabdirect@gmail.com)**

**512-215-2374**